

County Durham and Darlington FRS

Letters of Appreciation – January 2023 - end of March 2023

No	Date	Watch/Personnel involved	Brief Details	Section
1	6/1/2023	Fire & Rescue Service	The Service has received a message of thanks through our Facebook inbox, please see below: 09/12/2022 - Just want to say a huge thank you to the member of the Fire & Rescue Service, J**, who stopped to help me when I had a flat tyre this morning on the A688 just before Metal Bridge. Very much appreciated.	Fire & Rescue Service
2	1/2/2023	Karl Blackburn	An email was received from Cllr. Gerald Lee asking for his thanks to be passed onto a Watch Manager for all the help he gave him delivering 600 silent santa gifts to schools in Darlington.	Fire & Rescue Service
3	1/2/2023	Darlington Crews	An email was received from Cllr. Gerald Lee thanking crews at Darlington for the below: The elderly man is 89 years of age. I arranged for two Heating	Darlington Station

			engineers to meet me at his house to see to his central heating system. Since then I have visited him along with our Social Services Officers. The householder is a proud and straight taking Liverpudlian who had a very important job before retiring. Sadly after his wife died he has let things go leaving his house in a bit of a mess which I think is one reason why he does not like anyone to visit him. So after offering to tidy up for him which he declined I thought that a safety visit from our Darlington FRS might help which proved to be the case as they fitted smoke alarms which activated and probably saved the householder's	
4	3/2/2023	Darlington Crews	life. An email was received from Cllr Mike Renton, Cabinet Member for Stronger Communities, Heritage Ambassador, Stephenson Ward in which he stated the following: "I was at an RTC just off the A66 slip road between MSG and Sadberge yesterday, two appliances attended and everyone was absolutely brilliant! I didn't recognise anyone but I'm assuming they were from Darlington! So thank them for me."	Darlington Fire Station

5	3/2/2023	Fire & Rescue Service	A thank you card was received from our Digital Comms Officer thanking everybody for the good wishes etc. that she received when she retired last month.	Fire & Rescue Service
6	17/2/2023	Spennymoor Crew	Spennymoor crews would like to thank the cleaners there who not only keep their station spick and span but make sure all occasions are marked on station as well.	Fire & Rescue Service
7	24/2/2023		An email was received stating the following: 'Crews have just come away from incident 51002459 this was a Cow that was in a ditch and in barbed wire but was in Calf. Police who were on scene there have called Control to ask if we could add something on to our log to say thank you to everyone involved with the rescue, and that it was a great outcome. D05P1, D04P2 and a Station Manager went on to the incident, and also animal rescue from Tyne and Wear.	Fire & Rescue Service
8	10/3/2023	Fire & Rescue Service	The service received the following thank you: Many thanks for letting myself and M*** attend such a lovely service yesterday at Durham Cathedral. I used to attend many events over the latter years with my daughter who gained many achievements with the cadets. It was such a privilege for me	Fire & Rescue Service

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